



Ocean Gardens Village and Home Care Package Program Services Fee Structure 2024-2025



Village services fee structure 2024 – 2025 (From 1st July 2024)

Ocean Gardens is proud to offer a full range of the highest quality services to all of our residents which are primarily designed to take care of all of your personal needs and requirements. You may design your package of services according to your particular circumstances as they vary from time to time.

These services include:

- Personal care
- Medication assistance
- Meal preparation
- Social support
- Domestic assistance
- Laundry services
- Property and garden maintenance
- Transportation

While we are independent living, we are able to provide health care services when required on either a 'fee for service' basis or as an Approved Provider under the Aged Care Act 1997. The overriding philosophy in providing health care at Ocean Gardens is to assist all our residents to maintain their quality of life and independence within their home environment for as long as may be practicable.



Contact details for the above services are:

Care Services	9285 3032	Monday to Friday 8am-4pm
Care Mobile	0418 800 438	Out of Hours Care assistance
Wellness program	9285 3015	Monday to Thursday
All other services	9285 3000	Monday to Friday, 9am to 4pm

Other on-site contracted services include:

Hairdressing	9285 3016	Thursday and Friday
Beautician	0419 927 077	Wednesdays (fortnightly)
Podiatry	0408 920 145	Tuesday, Thursday, Friday

All prices quoted in this document are subject to change without notice.

Common Services fees (GST free)		
		Per month
Villas		
Common Service Fee		\$730
Total		\$730
Apartments/Premium Apartments		
Common Service Fee		\$730
Monthly Apartment Fee		\$85
Total		\$815

For information associated with the Common Service Fee, please refer to your Residence Contract. All other services not included within the Common Service Fee, and requested by the resident, will be provided by Ocean Gardens on a 'fee for service' basis.

The Monthly Apartment Fee includes extra items specific to the apartments such as (where applicable), lifts maintenance, cooling and heating and cleaning which are in addition to the Common Service Fee paid by villa residents.

1. Care services fee structure (includes GST)

Personal care, social support and in home respite						
	Weekdays 7am-6pm	Weeknights 6pm-10pm	Saturday	Sunday	Public Holiday	Unscheduled Night Call 10pm-7am (not incl medical emergency)
Per Hour	\$75	\$92	\$100	\$118	\$118	\$106
Per 45 Mins	\$63	\$71	\$76	\$103	\$103	\$106
Per 30 Mins	\$50	\$50	\$72	\$97	\$97	\$106
Per 15 Mins	\$30	\$41	\$48	\$57	\$57	\$106

Transport to appointments/shopping will be charged at \$1.50 per kilometre.

Note: 24 hours' notice is required to cancel scheduled care and domestic services otherwise the full charge applies.

Overnight care services

- In the event of a fall or emergency medical situation, the first 30 minutes will not be charged to the resident.
- Care staff called out during the hours of 10pm and 7am will be charged out in 1-hour increments.

Nursing		
	Weekdays 7am to 6pm	For services outside of these hours please contact the Wellbeing Manager
Per hour	\$115	
Per 30 mins	\$75	

Emergency call system (includes GST)

Replacement Pendant - \$200

Note: each resident is given an alarm pendant on arrival at Ocean Gardens. If this pendant is lost, damaged, or stolen the resident will be charged for its replacement.

2. Domestic services fee structure (includes GST)

Home help includes domestic cleaning, laundry and ironing	
	Per Hour
Full price Monday to Friday (8am to 5pm) only	\$68

3. Maintenance (GST free)

Property		
Handyman	Minimum charge (15 minutes)	\$18
	Per hour	\$68
Residents will be charged when they request work to be undertaken on the internal aspects of the villa or apartment, and any other type of maintenance which is not included within the common service fee or which is the resident's responsibility under their lease agreement.		
Gardening staff	Minimum charge (15 minutes)	\$18
	Per hour	\$68
Residents are charged when they request additional gardening requests that is outside the standard landscaping services provided by Ocean Gardens.		

4. Administrative (includes GST)

Facsimile (sending) - local 1 st page	\$2.50
Per additional pages	.50c
Replacement letterbox keys	Price on Order

5. Transportation (includes GST)

Shopping Bus Trip (return)	
Ocean Gardens to Floreat (Weekly)	\$6
Ocean Gardens to Karrinyup Shopping Centre (Monthly)	\$7
External	
Applicable Care Service rates apply for the time the carer service is required plus an additional \$1.50 p/kilometre	

6. HCP Care Management and Package Management fees

Package level	Weekly government subsidy	Weekly care management fee 17%	Weekly package management fee 13%
Level 1	\$203.07	\$33.49	\$25.61
Level 2	\$357.14	\$58.89	\$45.04
Level 3	\$777.28	\$128.16	\$98.01
Level 4	\$1,178.31	\$194.29	\$148.58

The maximum fees chargeable for care and package management are 20% and 15% of the weekly government subsidy respectively. Ocean Gardens will not be charging the maximum amount for these services.