Ocean Gardens Village & Support at Home Program
Services Fee Structure
2025-2026
Effective 1 November 2025

60 Kalinda Drive, City Beach
9285 3000
oceangardens.com.au

change your view

Ocean Gardens Village and Support at Home Package Program
Services Fee Structure 2025 – 2026 (Effective 1 November 2025)

Ocean Gardens is proud to offer a full range of the highest quality services to all our residents which are primarily designed to take care of all of your personal needs and requirements. You may design your package of services according to your personal circumstances as they vary from time to time.

These services include:

- Personal care
- Medication assistance
- Meal preparation
- Social support
- Domestic assistance
- Laundry services
- Property and garden maintenance
- Transportation

While we are independent living, we are able to provide health care services when required on either a 'fee for service' basis or as an Approved Provider under the Aged Care Act 1997. The overriding philosophy in providing health care at Ocean Gardens is to assist all our residents to maintain their quality of life and independence within their home environment for as long as may be practicable.

Contact details for the above services are:

Care Services	9285 3032	Monday to Friday 8am-4pm
Care Mobile	0418 800 438	Out of Hours Care assistance
Wellness program	9285 3015	Monday to Thursday
All other services	9285 3000	Monday to Friday, 9am to 4pm

Other on-site contracted services include:

Hairdressing	9285 3016	Thursday and Friday
Beautician	0419 927 077	Wednesdays (fortnightly)
Podiatry	0408 920 145	Tuesday, Thursday, Friday

All prices quoted in this document are subject to change without notice.

Common Services Fees (GST free)		
		Per month
Villas		
Common Service Fee		$756
	Total	$756
Apartments/Premium Apartments		
Common Service Fee		$756
Monthly Apartment Fee		$85
	Total	$841

For information associated with the Common Service Fee, please refer to your Residence Contract. All other services not included within the Common Service Fee, and requested by the resident, will be provided by Ocean Gardens on a 'fee for service' basis.

The Monthly Apartment Fee includes extra items specific to the apartments such as (where applicable), lifts maintenance, cooling and heating and cleaning which are in addition to the Common Service Fee paid by villa residents.

Care services fee structure (includes GST where applicable)

Personal care, Social Support and In-home Respite						
	Weekdays 7am-6pm	**Weeknights 6pm-10pm**	**Saturday**	**Sunday**	**Public Holiday**	**Unscheduled Night Call 10pm-7am (not incl medical emergency)**
Per Hour	$92	$102	$115	$125	$142	$135
Per 45 Mins	$78	$85	$90	$105	$125	$135
Per 30 Mins	$58	$65	$75	$90	$100	$135
Per 15 Mins	$43	$50	$60	$75	$85	$135

Nursing Services		
	Weekdays 8am-4pm	**For services outside of these hours please contact the Wellbeing Manager**
Per Hour	$140	
Per 30 Mins	$85	
	Saturday 8am-4pm	**May incur minimum time of 4 hours**
Per Hour	$175	
	Sunday 8am-4pm	**May incur minimum time of 4 hours**
Per Hour	$203	
	Public holidays	**May incur minimum time of 4 hours**
	$233	

Note:
Monday to Sunday 48 hours' notice is required to cancel scheduled care and 24 hours for domestic services otherwise the full charge applies.

Overnight care services
• In the event of a fall or emergency medical situation, the first 30 minutes will not be charged to the resident. • Care staff called out during the hours of 10pm and 7am will be charged out in 1-hour increments.

Emergency call system (includes GST)

Replacement Pendant - $200

Note: each resident is given an alarm pendant on arrival at Ocean Gardens. If this pendant is lost, damaged, or stolen the resident will be charged for its replacement.

OCEAN GARDENS
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1. Domestic services fee structure (includes GST where applicable)

Home Help (Includes Domestic Cleaning, Laundry and Ironing	
Monday to Friday (8am to 5pm) only	
Laundry	$60 service
Cleaning	$60 / hour
Ironing	$30 load (average)

2. Maintenance (GST free)

Property		
Handyman	Minimum charge (15 minutes)	$18
	Per hour	$68
Residents will be charged when they request work to be undertaken on the internal aspects of the villa or apartment, and any other type of maintenance which is not included within the common service fee or which is the resident's responsibility under their lease agreement.		
Gardening staff	Minimum charge (15 minutes)	$18
	Per hour	$68
Residents are charged when they request additional gardening requests that is outside the standard landscaping services provided by Ocean Gardens.		

3. Administrative (includes GST)

Facsimile (sending) - local 1st page	$2.50
Per additional pages	0.50c
Replacement letterbox keys	Price on Order

4. Transportation (includes GST)

Shopping Bus Trip (return)	
Ocean Gardens to Floreat (Weekly)	$6
Ocean Gardens to Karrinyup Shopping Centre (Monthly)	$7

External
Fee for Service clients will be charged applicable Care Service rates for the time the carer is required for the service, plus an additional $1.50 p/kilometer. Clients using their Support at Home package for transport services please see table below for costs

Support at Home Direct Transport Costs				
Transport Time	Weekday	Saturday	Sunday	Public holiday
15 mins	$ 33	$ 39	$ 42	$ 46
30 mins	$ 66	$ 78	$ 83	$ 91
45 mins	$ 99	$ 117	$ 124	$ 137
1 hour	$ 132	$ 155	$ 165	$ 182

5. Support At Home Care Management Fees

Support At Home Care Management fees
Care Management is charged at $120 /hour A pooled 10% is deducted from all packages to cover this cost.